



ZONE PARENT GUIDELINES

Team: _____

Parents will be aware of and adhere to all the AAA ZONE team guidelines.

- Let the players play... Let the “Coaches coach”.
- Don’t confuse your child by coaching from the stands. Support with positive encouragement
- Stay away from the Dressing Room and Bench, before, during and after the game.
- Rewarding your child for individual performance undermines team play.
- Do not express your opinion of the coaches or players in front of your own child or others at the arena or team functions.
- If you don’t have anything positive or constructive to say, don’t say anything at all!
- Abuse of Coaches, Game Officials and Volunteers of AAA ZONE will not be tolerated. Any incident of such abuse will result in the immediate suspension of “You and /or your child” until a meeting can be convened with the Director of Conflict Resolution at which time may result in expulsion from all AAA ZONE activities.

Concern /Grievance Procedure

If a Parent/Player or a Coach has a concern/grievance, he or she must first **after a twenty-four hour waiting period**, contact the team Parent Liaison or if one is not present then the team Manager about their concern/grievance. The Parent Liaison (or in his / her absence, the Manager) will schedule a meeting between the Coach and the Parent. If the issue is not resolved to the satisfaction of all parties, it will be referred to the Director of Conflict Resolution.

Please Note * If the issue is still not resolved to the satisfaction of both parties, it may or may not be referred to the President /Board of the AAA ZONE. All parties remember to keep notes of all meeting activities.

Notes about the above Procedure

- Parents Concerns/Grievance must be about **your** child only.
 - Concerns/Grievance about or between parents, or made on behalf of *another* Child/Parent will not be acted upon.
 - Concerns /Grievance about team direction/issues can only be discussed and addressed at Team Meetings held for that specific purpose with prior notice to the Coaching Staff.
 - All Concerns/Grievances must be reported within 7 days of the incident.
 - Letters of Concerns/Grievances will not be acted upon if the above Procedure is not followed in Full.
 - Anonymous or Confidential letters of Concerns/Grievances to the AAA ZONE Board will not be acted upon.
- Please Follow the above Procedure.**

I/We understand the above procedure allows for Parents, Players and Coach’s to present their concerns in structured format.

Parent Name: _____ Sign : _____ Date : _____

Parent Name: _____ Sign: _____ Date : _____

Coach’s Name: _____ Sign: _____ Date: _____

Manager’s Name: _____ Sign: _____ Date: _____

Parent Liaison’s Name : _____ Sign: _____ Date: _____

This copy is for the Team file and is to be signed at the first parents meeting or before the team season starts



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Since all AAA Zone teams represent the Team Sponsor, the City of Windsor & Surrounding areas and most importantly, the coaches, players and parents, Zone players and team officials should conduct themselves in a manner which will instill pride in themselves and the team.

All Players and Coach's must adhere to the team concept

- Look and act like a TEAM. Stay together at all home and away games.
- No one is bigger than the team
- We win or lose as a team
- There is no I in team
- If we take care of team goals, individual goals will take care of themselves

The Coaching staff is Responsible for all actions of their players at any Arena or Team Function.

All Players and Team Officials must exhibit good Behavior, practice habits and lead by example.

Negative behavior such as throwing sticks or equipment, using inappropriate language, or any abuse of Players, Coaches, Game Officials, Opponents and Volunteers of AAA Zone will not be tolerated.

Any incident of such abuse will result in the immediate suspension of "You and /or your child" until a meeting can be convened with the Director of Conflict Resolution at which time may result in expulsion from all AAA ZONE activities.

This copy is for the parents and player and is to be handed out prior to the start of the season